



POWERING
THE
FUTURE OF DINING

EATS365: THE F&B SOLUTION PLATFORM AND ECOSYSTEM POWERING THE FUTURE OF DINING



ABOUT EATS365

- **Founded in 2014**
- **Graduated from Hong Kong Science Park Incubation Program**
- **Affiliated Company of Openrice Hong Kong**
- **Apple Mobility Partner & Business Solutions Provider**
- **Award-winning POS Platform**

An ideal POS system needs to be as versatile as possible to create the perfect experience for your business. This is why we've developed a line of modules that work in tandem with your POS to create the perfect, custom solution.



POWERING THE FUTURE OF DINING

WE NOTICED THE DEMAND

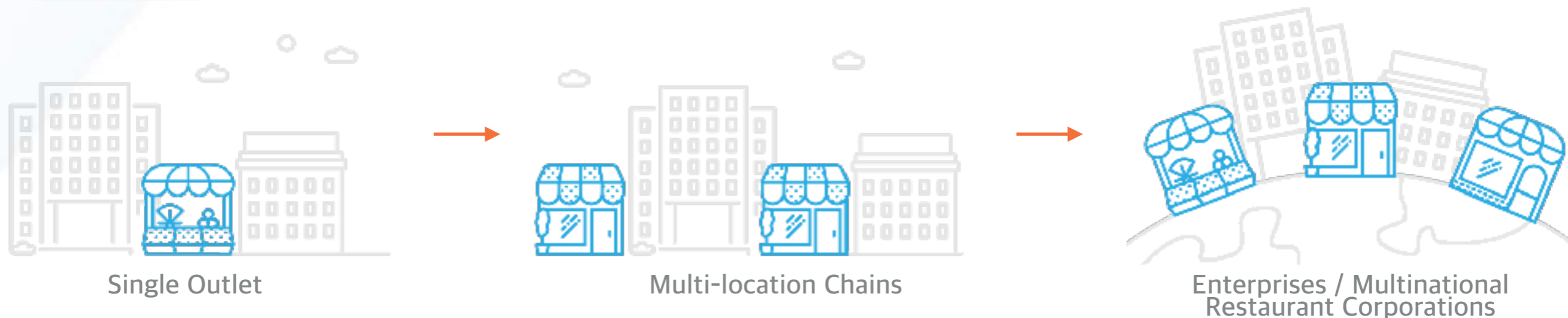
- Leverage the **latest technology** to stand out from the crowd
- **Desire to get rid of tedious** operations & management tasks

WE SEE THE STRUGGLE

- Stuck with **legacy systems** that is not able to cope with demands
- **Not able to scale** as they adopt independent solutions not able to communicate

WE WANT TO HELP

- Provide a **flexible, scalable and affordable** F&B solutions platform
- **Reach their full potential** with us alongside them **as they grow**



3-LAYER APPROACH BRIDGE MERCHANTS TO THE FUTURE OF DINING



The Core:

iPad **Point-of-Sales Solution as the CORE** with comprehensive functions designed for different restaurant types



2nd Layer:

Modularised Solution for different restaurant operations modes



3rd Layer:

A **platform** with Eats365 solutions / third party solutions integrated forming a **F&B Technology Ecosystem Surrounding Eats365**

WHY WE ARE MORE THAN JUST A POS

Drive Business Values



POSs with comprehensive modules, integrated with local and foreign solutions, forming an inter-connected F&B ecosystem



POSs that works for various operation modes, often cater with a handful of modules like waiter apps, order displays



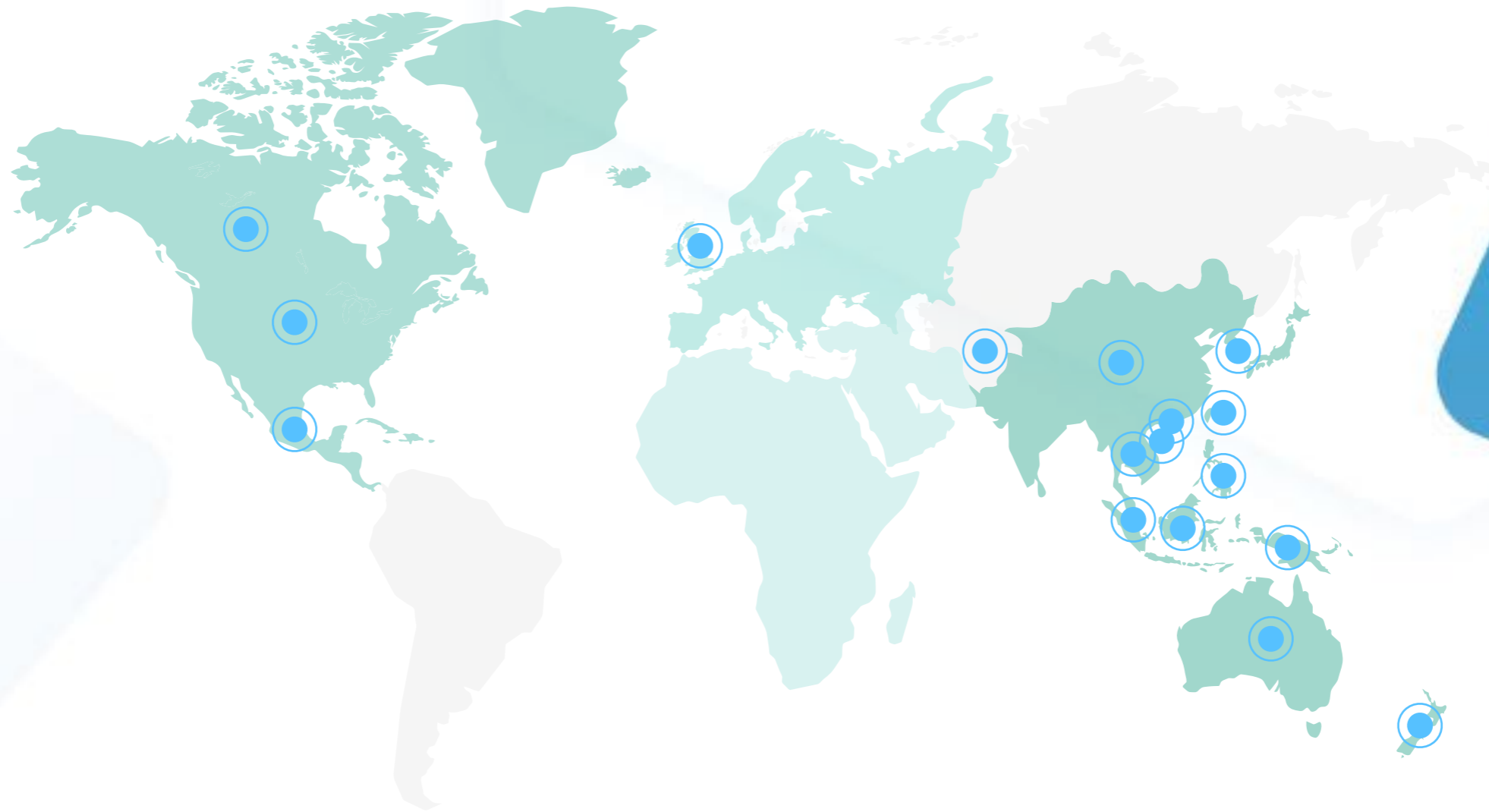
Simple POS with basic functions that works independently without integrations

Existing POS Systems in the market

Handle a Customer's Order



GLOBAL-READY



19

Countries
Currently Supported

6

Countries With Branch Office / Key Resellers
(HK, Singapore, Malaysia, Taiwan, Australia,
New Zealand)

5,000+

Merchants worldwide

A **POS SYSTEM** OPENING THE DOOR TO THE FUTURE

A Restaurant POS App on iPad that:

- Fully On-Cloud
- Offline mode available
- leverages familiar hardware
- Over 300+ configurable settings
- offers solution flexibility
- equipped with powerful integrations
- no longer requires on-site servers; and
- easy to set up
- Supports multi-lingual / multi-currency / multi-national operations
- Is affordable for all scales of restaurant



MODULARISED RESTAURANT SOLUTION

Realtime Online Reports



Realtime Web Reports And Excls With Apis

BYOD Dine-in Ordering



BYOD Web-App

User App



White-label User App

Waiter Ordering



mPOS

Ticketing & Reservation



Queueing Display



Ticket Kiosk

Point-of-Sales



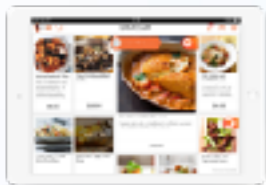
POS

Menu Displays



Menu Displays

Ordering-on-Tablet



e-menu

Kiosk Ordering



Self-ordering Kiosk

Order Expedite



Expeditor App

Kitchen Management



Kitchen Display / Printers

Order Calling



Order Pick Up Display

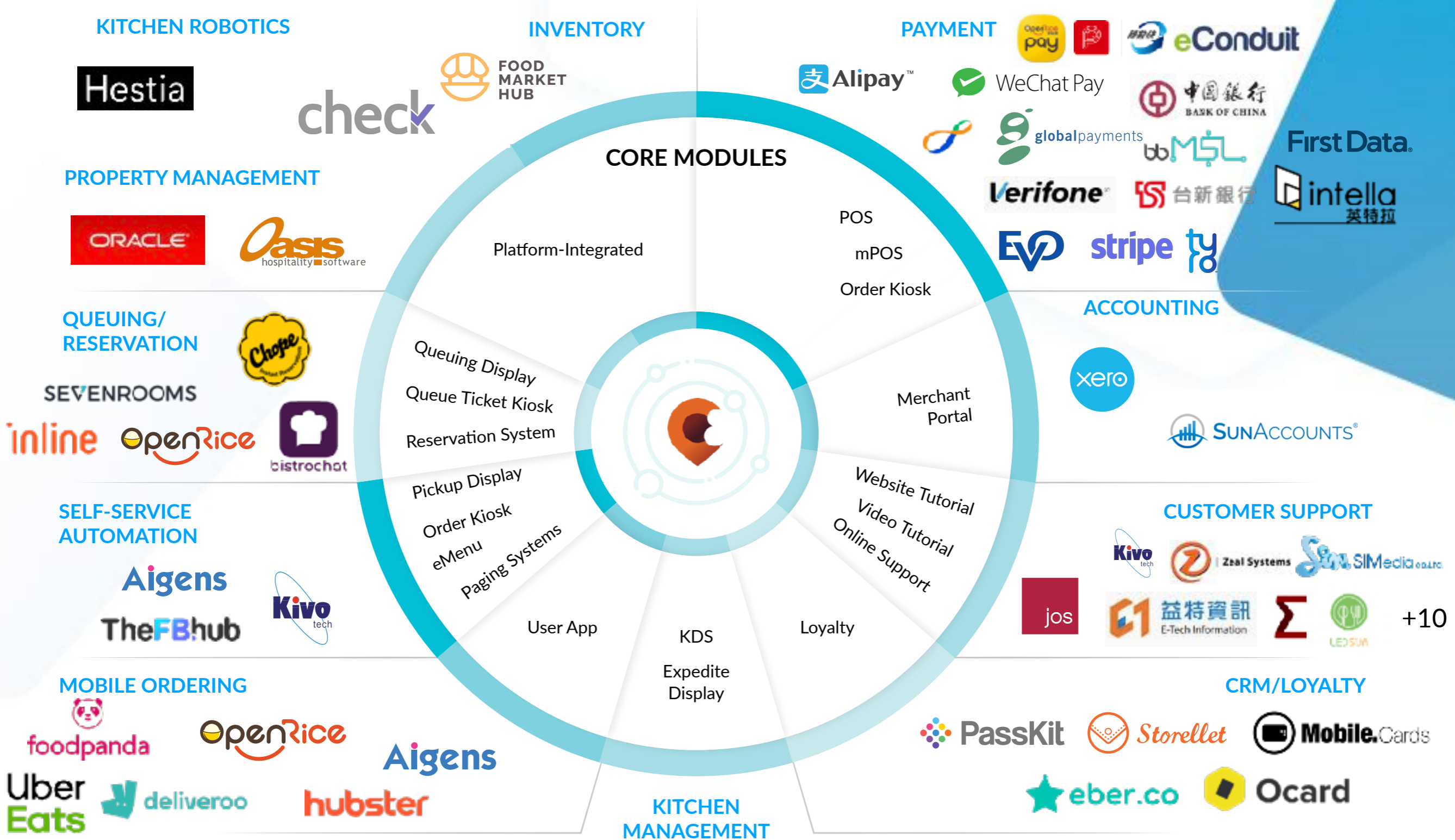
Customer Displays



Customer Facing Display

THE EATS365 ECOSYSTEM

All that a restaurant needs under one platform



ENTERPRISE FEATURES SUPPORTS CHAIN / CORPORATES ALLOWS SCALABILITY

Eats365 Solutions Platform



Membership & Loyalty

- Cross Border / Cross Brand Membership & Loyalty
- Membership Plans
- Membership Tiering
- Credits and Points / Balance



Realtime, Consolidated Corp-level / Brand-level / Shop Level Realtime Reports

- Browse Corp-level / Brand-level Reports on One Platform
- Role-access for Various Levels of Staff



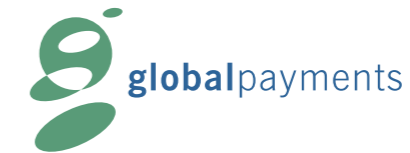
Consolidated Menu Management

- Menu Templates
- Menu Configuration across different shops
- Price Configuration across Regions / Brands

INTEGRATED PAYMENTS

- Available Payment Partners:

- Openrice Pay (Online & Offline)
- Hang Seng Bank (Offline)
- BBMSL (Offline)
- Global Payment (Online & Offline)



- Flexible Payments Online / Offline:

- Octopus
- Visa
- Mastercard
- American Express
- Apple Pay
- Google Pay
- Union Pay
- Alipay
- WeChat Pay
- Payme
- FPS



VARIOUS ONLINE ORDER INTEGRATION AVAILABLE



Merchant Branded Web Ordering



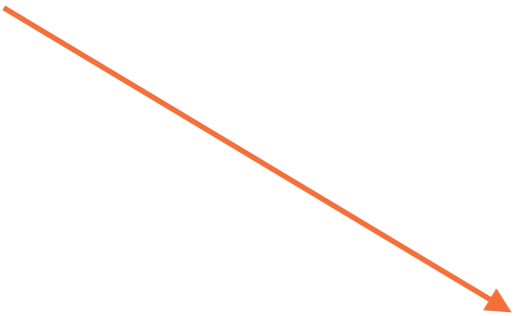
Eats365 Marketplace



Eats365 POS



Openrice App / Online Takeaway



foodpanda



deliveroo

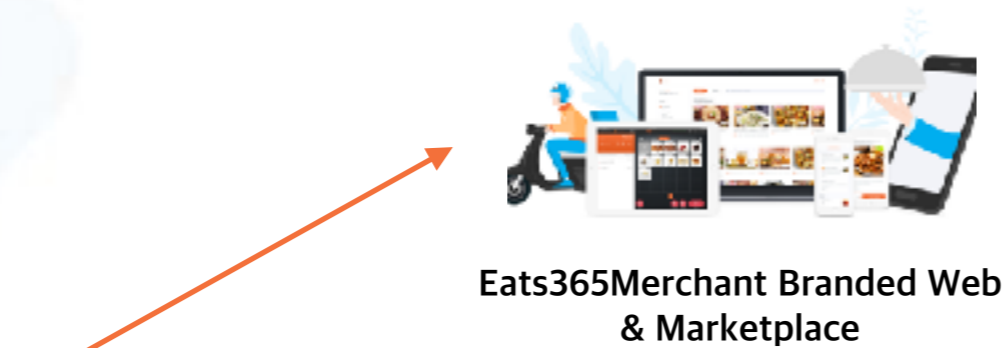
ENABLE MERCHANTS TO SERVE THEIR ORDER TO CUSTOMERS HOME



Traditional POS



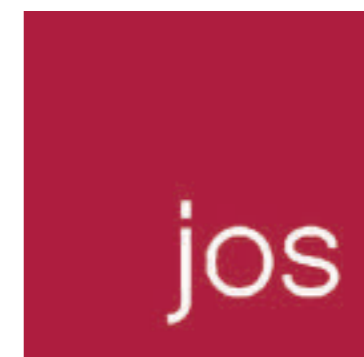
Integrated with Eats365 POS



SUPPORT: ALL ROUNDED SUPPORT THAT MAKES SURE OUTLET OPERATION CONTINUES

LOCAL SUPPORT LEVEL OFFERED:

- **Type:**
 - Phone / Whatsapp / Email support
 - Onsite Services (8 Hours onsite response)
- **Support Days:**
 - 7 Days a week, including public holidays
- **Support Hours:**
 - Service hotline: 0900-2400
 - Account service team: office hours
- **Scope:**
 - General diagnostics
 - Step by step guidance to operation
 - Problem diagnostics
 - System Information and Recovery
 - Support Arm to route the call to Eats365 if the problem triggered by related application
 - Loaner service for iPads / printers
 - Support Arm to arrange claim with vendor for customers



CUSTOMER SUCCESS



MORE CUSTOMER TESTIMONIALS ON YOUTUBE



The Coffee Academics -
Multi-Region Coffee Roaster In Hong Kong,
Singapore, Thailand



Boat Boat Steam -
Hot Pot Restaurant In
Causeway Bay, Hong Kong



Bannchan -
Korean Restaurant In Taipei



Kabo Burger -
Quick-Serve Burger Shop In
Tsim She Tsui And Kwaihing,
Hong Kong



66 Hot Pot-
Full-Service Chicken Hot Pot
In Mong Kok, Hong Kong



The Point -
Multi-Location Casual Italian
Restaurant



Yakiniku More -
Japanese Barbecue In
Tsim Sha Tsui, Hong Kong

MEDIA RECOGNITION



【星壹食】POS供應商Eats365標準商機 拓網上外賣速遞服務

【本報訊】POS供應商Eats365標準商機，拓網上外賣速遞服務。Eats365在網上外賣速遞服務，拓網上外賣速遞服務。Eats365在網上外賣速遞服務，拓網上外賣速遞服務。



餐飲系統Eats365 支援外賣速遞 支援POS、餐館管理

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Eats365外賣平台 低服務費招徠

在月內中港外賣市場，外賣速遞服務競爭激烈。Eats365外賣平台，低服務費招徠。Eats365在網上外賣速遞服務，拓網上外賣速遞服務。Eats365在網上外賣速遞服務，拓網上外賣速遞服務。



StartUpBeat

StartUpBeat website content. StartUpBeat in online food delivery service, expansion of online food delivery service. StartUpBeat in online food delivery service, expansion of online food delivery service.



Focus API經濟 生態圈帶動新收入

Focus API economy article. API economy ecosystem driving new income. API economy ecosystem driving new income.



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外賣平台添競爭 Eats365推新業務模式

外賣平台添競爭 Eats365推新業務模式。Eats365 in online food delivery service, expansion of online food delivery service. Eats365 in online food delivery service, expansion of online food delivery service.

